

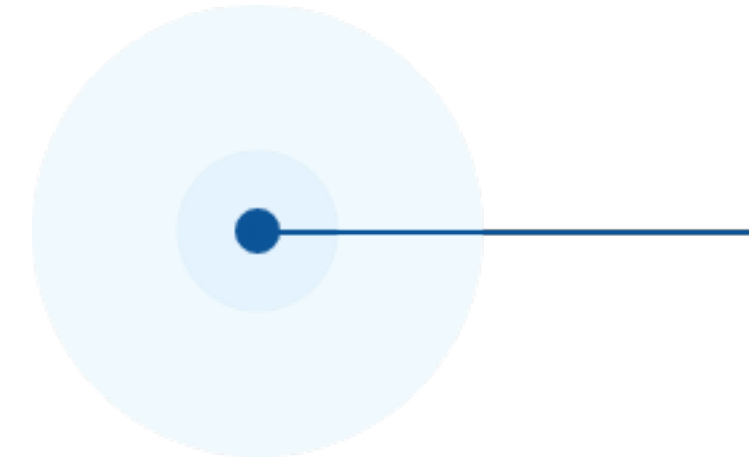


Are you ready to engage your customers in the new normal ?



MEET YOUR CUSTOMERS  
EFFECTIVELY WITH

# ReFrame Q



Schedule appointments  
anywhere, anytime



Enable in-person or  
virtual meetings



Empower micro-centers  
for customer meetings



Track appointments,  
and quantify effort

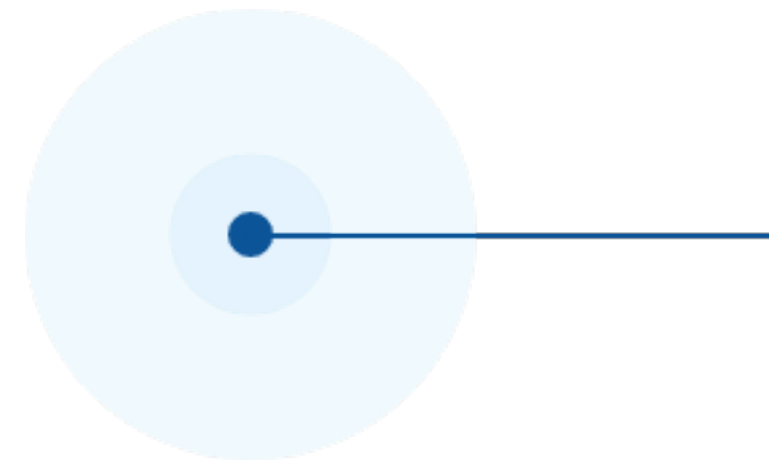
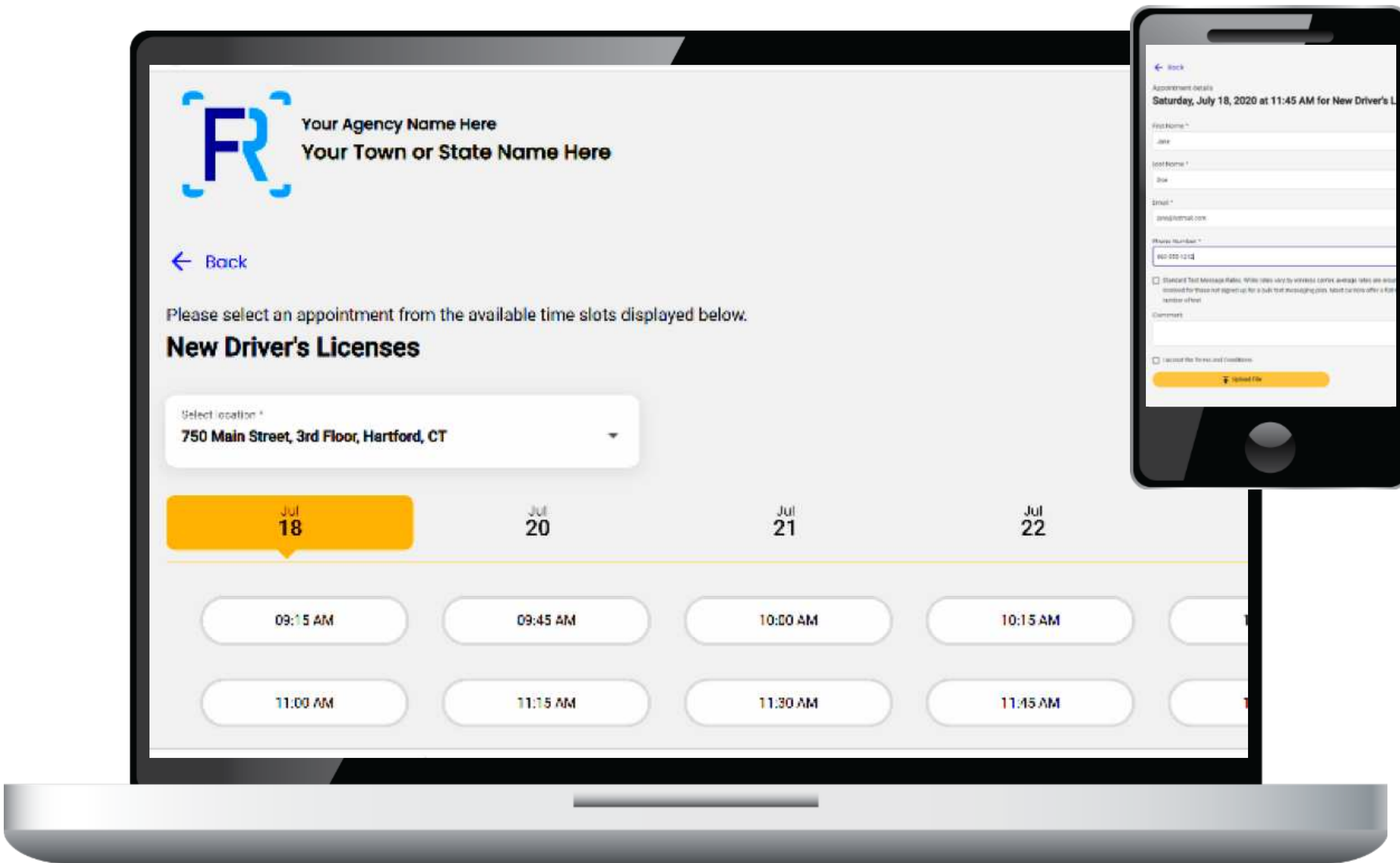


Have in-depth  
real time reports

## Public Sector Use Cases

Accessible Voting | Motor Vehicles | Constituents Services | Labor Programs

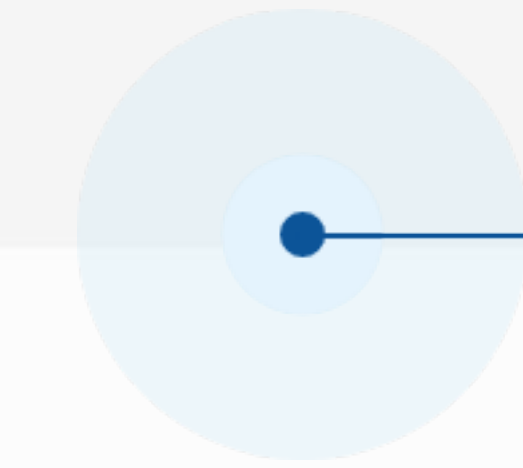
Vital Records | Business Services | Corrections Appointments



Easy to schedule appointments  
Seamless integration into your Agency's homepage

Mobile-friendly application





Back To Department

# Easy to Configure appointment types For any department or division and location

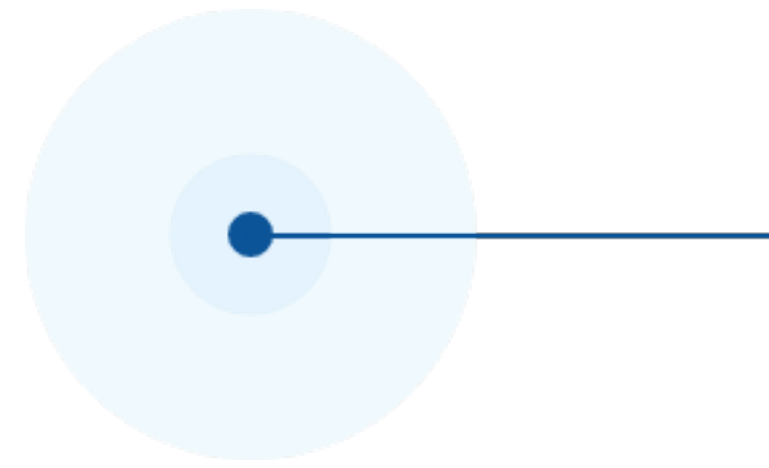
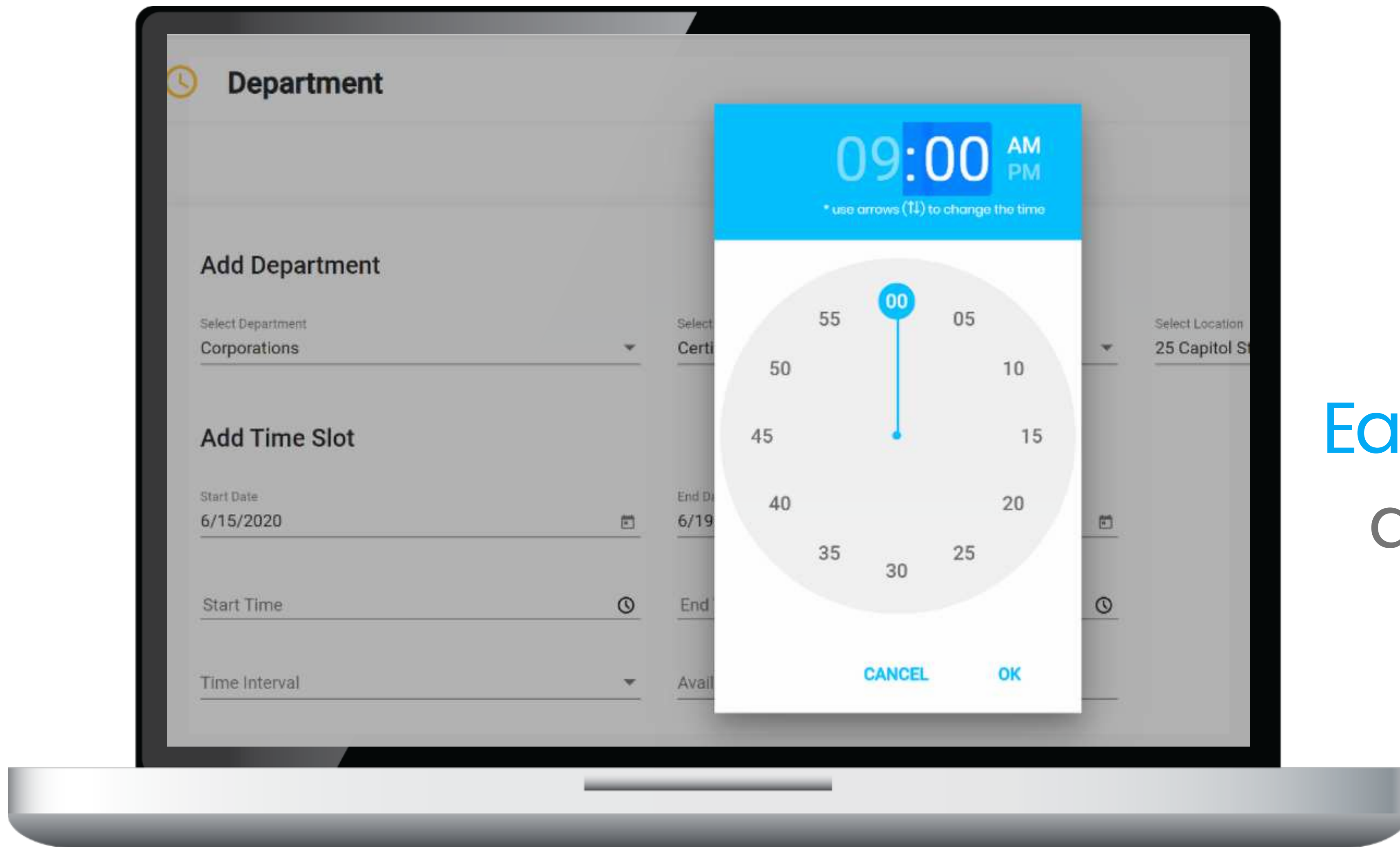
## Department of Motor Vehicles - New Driver's Licenses

Select Location \*  
750 Main Street, 3rd Floor, Hartford, CT

- Jul 18
- Jul 20
- Jul 21
- Jul 22
- Jul 23
- Jul 24

- 09:00 AM
- 09:15 AM
- 09:30 AM
- 09:45 AM
- 10:00 AM
- 10:15 AM
- 10:30 AM
- 10:45 AM
- 11:00 AM
- 11:15 AM
- 11:30 AM
- 11:45 AM
- 12:00 PM
- 12:15 PM
- 12:30 PM
- 12:45 PM

Delete



**Easy** to Set up flexible appointment slots

**5, 10, 15, 30 upto 120 minute intervals**



Opt in for confirmation via text message

Opt in to upload documents



Your Agency Name Here  
Your Town or State Name Here

← Back

Appointment details  
**Saturday, July 18, 2020 at 11:45 AM for New Driver's Licenses**

First Name \*  
Jane

Last Name \*  
Doe

Email \*  
jane@hotmail.com

Phone Number \*  
860-555-1212

Standard Text Message Rates. While rates vary by wireless carrier, average rates are around \$0.20 per text message sent and received for those not signed up for a bulk text messaging plan. Most carriers offer a flat rate monthly fee for a predetermined number of text

Comment

I accept the Terms and Conditions.

Upload File

Schedule Appointment

# Easy confirmation of appointments



Date: August 7, 2020 at 2:42:49 PM EDT  
To: "[cjbates64@hotmail.com](mailto:cjbates64@hotmail.com)" <[cjbates64@hotmail.com](mailto:cjbates64@hotmail.com)>  
Subject: Your Appointment Details for reframelobby on 08-07-2020

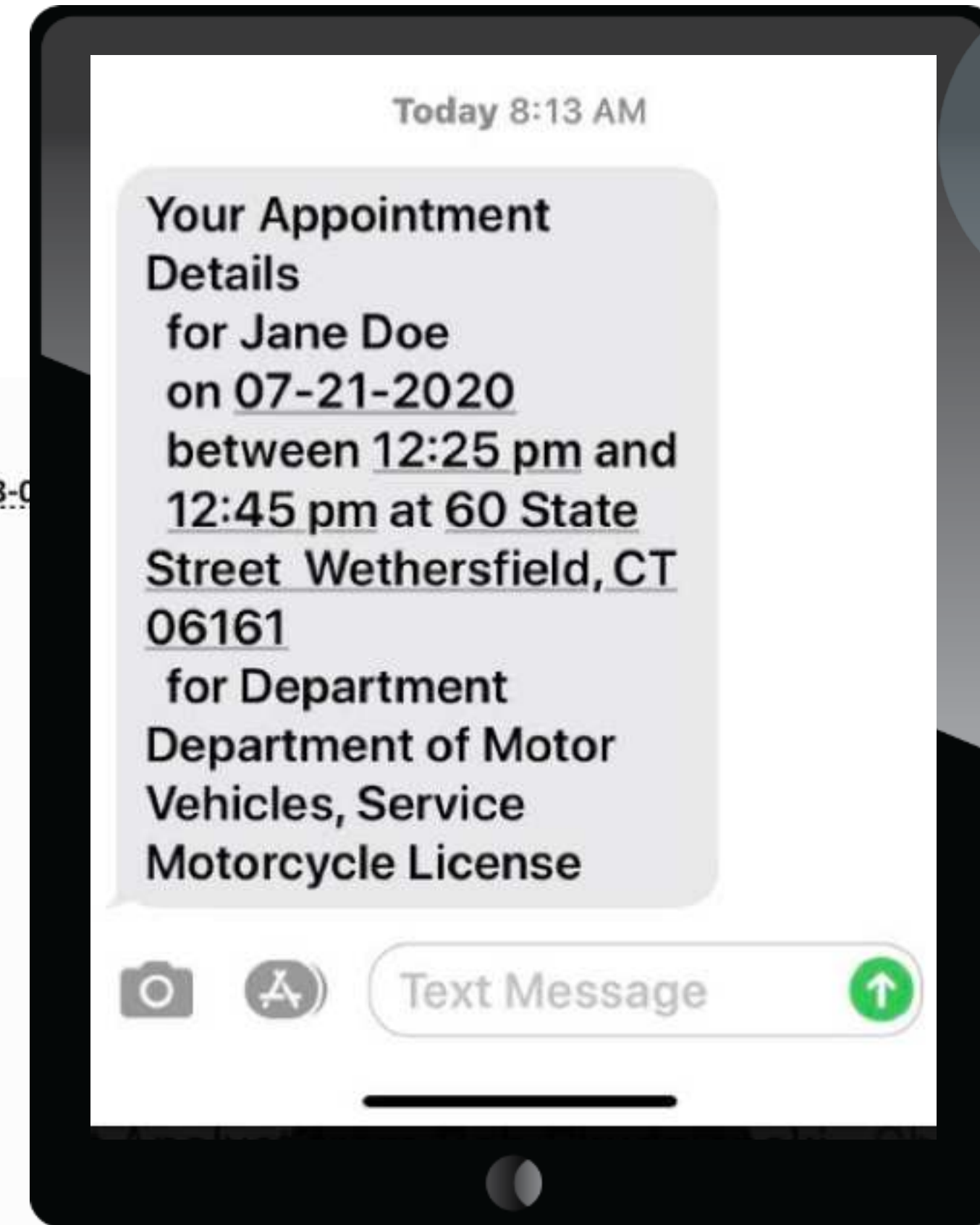
#### Appointment Details

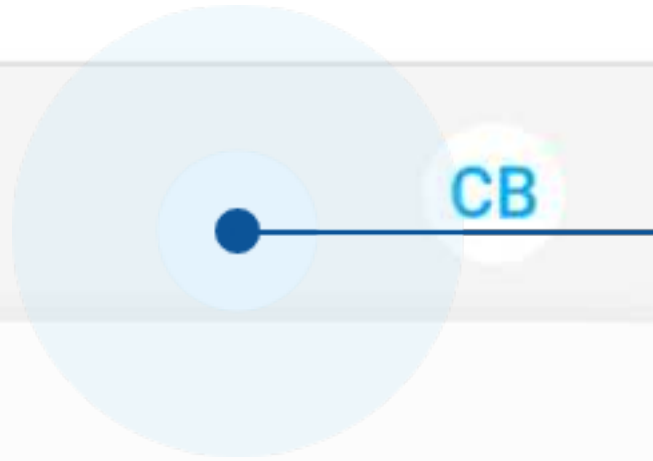
Name: Cynthia Smith  
Phone: [8605551212](tel:8605551212)  
Email: [cjbates64@hotmail.com](mailto:cjbates64@hotmail.com)  
Date: [08-07-2020](#)  
Time: 03:00 pm - 03:30 pm  
Department: Department of Motor Vehicles  
Service: New Driver's Licenses  
Location: [4 Pearson Way, Enfield, CT 06081](#)

Your appointment has been scheduled, please see the details below. To schedule another appointment, click [here](#).

Please Click the link to cancel your appointment

Cancel Appointment





# Easy check-in

Select Location 

Start Date  
8/7/2020 

End Date  
8/13/2020 

Refresh

|                          | VISITOR NAME | CONTACT NUMBER | DEPARTMENT           | APPOINTMENT TYPE  | DATE       | TIME     | ASSIGNED     | STATUS     | ACTIONS |
|--------------------------|--------------|----------------|----------------------|-------------------|------------|----------|--------------|------------|---------|
| <input type="checkbox"/> | Thomas Jade  | 879-037-1017   | Elections And Voting | Early Voting      | 08-13-2020 | 12:40 PM | Not Assigned | Checked In | ⋮       |
| <input type="checkbox"/> | Mark Antony  | 637-484-9583   | Elections And Voting | Early Voting      | 08-10-2020 | 08:00 AM | Not Assigned | Checked In | ⋮       |
| <input type="checkbox"/> | Emma William | 224-381-8497   | Elections And Voting | Early Voting      | 08-10-2020 | 08:00 AM | Anand Bala   | Checked In | ⋮       |
| <input type="checkbox"/> | Sam May      | 214-214-3124   | Elections And Voting | Early Voting      | 08-10-2020 | 08:40 AM | Not Assigned | Scheduled  | ⋮       |
| <input type="checkbox"/> | Mark Henry   | 879-037-1017   | Vital Records        | Birth Certificate | 08-10-2020 | 10:00 AM | Not Assigned | Scheduled  | ⋮       |

Items per page: 5 1 - 5 of 13 |< < > >|

## DASHBOARD



**Easy** option to call or text

**Easy** to engage with customers

# Customize Your Agency Configuration



Agency Name and seal or logo

Emergency Information Custom Banner

Content to be displayed in confirmation and reminder emails

Content to be displayed in confirmation and broadcast text messages

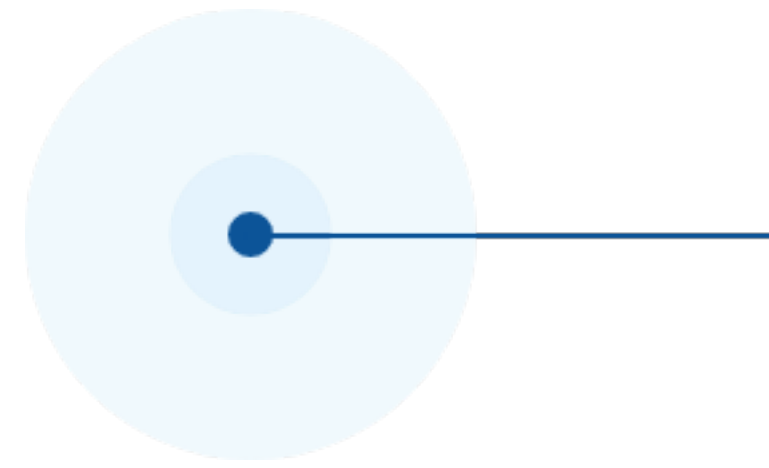


SaaS | Cloud hosted

Secure | Responsive | Affordable | ADA Compliant

# Packages

# 03



## Basic



**400**

APPOINTMENTS

## Standard



**2000**

APPOINTMENTS

## Premium



**4000**

APPOINTMENTS

Book your package for as less as \$100 per month  
+  
5 cents per minute calling

# ReFrame Q

**Save Time | Skip Lines | Save Lives**

Bring Customer Engagement Efficiency Into The New Normal

**[R] ReFrame Q**



**To customize your package or to book your demo**

[Contact](#)

Santhosh Kumar

D: +1-346-388-3791

E: [skumar@iandisoft.com](mailto:skumar@iandisoft.com) | [www.iandisoft.com](http://www.iandisoft.com)